# **TECHBBQ** × today MANAGING YOUR EMOTIONS

#### Managing Your Emotions

- Fear, overwhelming worries, and doubts are **normal reactions** to the ups and downs founders face in the process of building a start-up.
- It is important to understand that the healthy way of looking at these feelings is not to block them out; instead, we must address them by finding sustainable ways to cope with them.

#### A note before we continue...

- All tools suggested below stem from psychotherapy practices, research-backed psychological theories, and established ideas about the human mind.
- To support founders new to mental health care, the tools have been simplified.
- Please note that these tools cannot and should not be used as a replacement for professional mental health services when they are needed.

#### Managing your worries

- Psychologist Adrian Wells generated the concept of Metacognitive Therapy (MCT), which posits that the psyche is self-regulated, in the same way that a physical wound will heal itself.
- From this perspective, we might not be able to control our thoughts or emotions all the time, but we can train how much attention we use on them.
- A good analogy for the metacognitive perspective on worry is that worries and concerns are a passing train. You can choose to jump on and let them take you for a ride— or you can stay on the ground.

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## Set a worrying time

 This is a metacognitive technique where you do all your worrying at a specific time that is best suited for you, like half an hour before or after work each day.

If a worrying thought or emotion comes outside of your worrying time,
 accept the feelings and say "Hey, worries— it's fine that you are here now, but I won't focus on you outside of my worry time."



# Set a worrying time, continued

• It's important that you **do not run away** from your thoughts or emotions; instead, let them be and then focus your attention on something else.

• If the worrying thoughts return, **do not blame yourself.** Simply acknowledge their presence, and refocus your attention on the task at hand.

 It will be difficult at first, but as with any skill, you will improve with practice.



## Labelling Emotions

- Studies show emotions can be much more manageable when given names and labels.
  - In other words, just saying "I'm feeling so angry right now!" can actually make you feel less angry.
- This works for positive emotions too! Putting a positive emotion into words increases its impact and makes you feel more positive.
- The next time you experience overwhelming emotions good or bad try to verbalise your feelings and **observe how your emotional state changes**.

# **Daily emotional check-in**

- Labelling intense emotions as they emerge requires practice. The daily emotional check-in tool can help to train this skill.
- Once per day, such as in the morning, at lunchtime or in the evening, verbalise your emotions to yourself:
  - Ask yourself: "How do I feel right now?" or "How do I know I feel this way?"
  - Respond: "I feel..." or "There is a part of me that feels..."
  - Elaborate to yourself: I sense this in my body because...
    "there's a warm feeling in my chest," or "I have a hollow feeling in my stomach."

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#### Balance responsibility and control

- Founders often feel absolute responsibility for their companies, while in reality, they do not have full control over how everything goes.
- The board and the investors have some control, and so do external factors like finding a product market fit, the launch of a new product, and so on.

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• Worrying about things outside of your control and influence is unproductive, and often causes anxiety and stress.

## **Circle of influence and control**

- Use the tool on the next page to map out your worries, problems, and challenges into separate categories based on whether and/or how you can influence them.
- By rationally judging the level of influence and control you have over a given issue, you can more effectively invest time, energy and emotions into dealing with the issues that you can actually affect.



Separate your thoughts into the following three categories:

- Those that are in your direct control;
- 2. Those that you can't control, but **you can influence**;
- 3. Those that are neither within your control nor under your influence.

today × TECHBBQ Is it in my control? e.g. my behaviours, actions, attitudes, outlook and decisions

## If it's not in my control, can I exert **influence**?

e.g. my home environment, my finances, my family and friends / colleagues

If I can't control or influence it, can I learn to accept it? e.g. spread of virus, actions of others and impact on the economy

Source: Stephen Covey

### Accepting your thoughts

- Another method of coping with worries is acceptance and commitment therapy, which focuses on accepting your thoughts for what they are: stories we tell ourselves.
- This tool teaches us to see these thoughts not through the lens of right and wrong, but instead asking if the thoughts are helping you build the life you want.
- Defusion techniques like this can help us to defuse (separate) ourselves from the thoughts and beliefs that are not helpful to us.

## Thank your consciousness

- Every time your consciousness surfaces a negative narrative like "I'm not good enough," or "I will eventually fail," you simply say "thank you" to your consciousness.
  - For example, you can say to yourself: "Thank you consciousness, that's nice to know," or "Thanks for that information."
- Don't be sarcastic or aggressive— do it with warmth, good humor, and appreciation that your consciousness is producing all these stories for you.



#### Remember to take it slow!

- Don't change everything all at once— it's just not sustainable.
- Make making small changes gradually, just like you would make minimal viable changes to your product.
- Pick one tool at a time and focus on it for 30 days. Then, you can evaluate and reflect on whether that practice has resulted in any noticeable changes.

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